# Bridging the Gap

#### 40 Hour Medical Interpreter Training Program Cincinnati, OH

Bridging the Gap is the leading medical interpreter training program in the U.S. today. This course prepares bilingual individuals to work as medical interpreters in hospital and clinic settings.

#### The Program Includes:

• **Basic Interpreting Skills** Interpreter roles, ethical issues, managing the flow of an interpreting session

• Understanding U.S. Health Care An introduction to the health care system, basic anatomy, medical terminology

• The Role of Culture in Interpreting Self-awareness, basic characteristics of specific cultures, traditional health care

• **Communication Skills** Listening skills, communication styles, advocacy

• **Professional Development** Professional conduct, resources for professional growth

A unique aspect of this course is the treatment of culture as an integral part of communication, and therefore, an important aspect of the interpreter's work. An interpreter's cultural competency is a crucial part of communication in a health care setting. The course employs participatory training techniques in an active learning environment. Class includes devoting a large amount of time to the responsibility of the interpreter, as well as roleplaying, group discussions and practicing medical interpreting.

All questions should be directed to: Elba Madison (513) 792-5036 Elba@affordablelanguages.com

The cost is \$650. Price includes manual and all class materials including a language readiness assessment. Please submit your completed application with credit card payment to:

> Affordable Language Services Attn: Bridging the Gap 4350 Glendale Milford Road, Suite 230 Cincinnati, OH 45242

Or via email to: <a>Elba@affordablelanguages.com</a>

Completion of Bridging the Gap Training fulfills one of the requirements for National Certification.

Affordable Language Services is proud to be the only licensed provider of Bridging the Gap in Cincinnati. <u>http://www.xculture.org/BTG\_Affordable\_Schedule.php</u>



TRANSLATING. INTERPRETING. TEACHING.

### Bridging the Gap 2016

March 2016	July 2016	October 2016
Friday, March 11th	Friday, July 22nd	Friday, October 14th
5:00 pm to 9:00 pm	5:00 pm to 9:00 pm	5:00 pm to 9:00 pm
Saturday, March 12th	Saturday, July 23rd	Saturday, October 15th
8:00 am to 5:00 pm	8:00 am to 5:00 pm	8:00 am to 5:00 pm
Sunday, March 13th	Sunday, July 24th	Sunday, October 16th
8:00 am to 5:00 pm	8:00 am to 5:00 pm	8:00 am to 5:00 pm
Friday, March 18th	<b>Friday, July 29th</b>	Friday, October 21st
5:00 pm to 9:00 pm	5:00 pm to 9:00 pm	5:00 pm to 9:00 pm
Saturday, March 19th	Saturday, July 30th	Saturday, October 22nd
8:00 am to 5:00 pm	8:00 am to 5:00 pm	8:00 am to 5:00 pm
Sunday, March 20th	Sunday, July31st	Sunday, October 23rd
8:00 am to 5:00 pm	8:00 am to 5:00 pm	8:00 am to 5:00 pm

#### Location: Cincinnati, Ohio

Early registration is strongly encouraged due to limited seating availability. The cost is \$650. Early Bird special rate \$550 if registration and registration fee of \$100 is received a month before the class starts. Affordable Language Services interpreters will receive an additional discount of \$300 if registration and registration fee is received a month before the start of the class

First & last name				
Street address				
City	State	zip code		
Email address				
Phone numbers & language(s) (speaking, writing and reading) in order of fluency				
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Work		I am next most fluent in		
Cell		I am 2 <sup>nd</sup> most fluent in		
How did you hear about us?radioblogwebsiteother				
You are required to be fluent in English and in at least one other language. Therefore, language screening is required. We will contact you to do the screening over the phone. You will be notified if you have not been accepted and will receive your money back. However, if you have not heard from us 2 weeks prior to the start date, contact us at 513.745.0888 ext 5036.				
You may also call our office and leave this information by phone				

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The cost of the course is \$650.00. A minimum payment of \$100.00 must be sent with your registration. Payment in full is due by 3 weeks prior to the start of class. This fee covers the cost of a language evaluation and all training materials. Make check payable to: Affordable Language Services. Mail it with your registration form to: 4350 Glendale Milford Rd. Suite 230, Cincinnati, OH 45242. If paying by credit card you can also fax the registration form to 513.793.4755. If cancellation is received with 4 weeks or more notice prior to the start of training, the entire registration fee will be refunded or be applied to the next available training. If you cancel with less than 4 weeks notice, no refund will be offered. We reserve the right to cancel any training at any time. Full refund will be made if we cancel training. In case of cancellation, Affordable Language Services does not assume liability for non-refundable hotel, car rental, or air travel fares, nor does it cover fees for change of itinerary



## **Frequently Asked Questions**

#### What is Bridging the Gap (BTG)?

Bridging the Gap is the oldest spoken-language interpreter training program in the country and has been in the U.S. and around the world for over 20 years to provide a foundation for medical interpreting. You can find out more information at <u>www.xculture.org</u>.

#### Do I have to attend all 40 hours?

Yes. Under the license agreement with BTG, in order to receive a certificate of completion you must attend all 40 hours and receive a final score of at least 70% on the final exam. Please be aware to be in compliance with The Health Collaborative (former Greater Cincinnati Health Council), the final score must be at least 80%.

#### What happens if I don't pass the test?

Participants who do not receive a passing score will have the opportunity to take a makeup exam covering material for the entire course.

#### If I take Bridging the Gap, will I be certified?

No. You can refer to yourself as a qualified medical interpreter once you pass BTG, but you will not be considered nationally certified.

#### How do I become a certified medical interpreter?

There are two national organizations offering certification for medical interpreters. For more information please refer to:

#### http://www.healthcareinterpretercertification.org/ http://www.certifiedmedicalinterpreters.org/

Note that BTG or an equivalent program is required to take the certification exam.

#### What about ASL interpreters?

Sign Language interpreters have different protocols, and therefore, different certifications. The RID and the NAD are working together to offer certification examinations for American Sign Language interpreters.

Please see <a href="http://www.rid.org/">http://www.nad.org/</a> for more information.

#### Do I get any CEU's for this training?

Members of ATA (American Translators Association) will receive 10 CEUs.

#### I do not have experience in the medical field. Is the training appropriate for me?

Yes! The participants in BTG come from a variety of backgrounds from novice to professional interpreters. The class is taught in a way that incorporates and includes differing skill levels.

